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Eaton's Vehicle Group launches ServiceRanger 4 Pro Plus diagnostics and service tool

Galesburg, Mich. ... Power management company Eaton today announced its Vehicle Group has expanded the capabilities of its ServiceRanger™ 4 software, the computer diagnostics and service tool designed for support of all Eaton automated manual transmissions, hybrid powertrain systems, Advantage Automated Series clutches, and Eaton Cummins Automated Transmission Technologies automated transmissions.

The expanded capabilities can be accessed through purchase of or upgrade to ServiceRanger 4 Pro Plus (SR4 Pro Plus). The Pro Plus version adds a new "App Center" that allows users to access additional apps used to service trucks. In collaboration with Cojali Group, the first app available in SR4 Pro Plus is Eaton Advantage Automated clutch calibration software which will allow dealers, fleets and independent repair facilities to calibrate the clutch on non-Eaton and non-Eaton Cummins transmissions, including popular models such as Detroit® DT12®, Volvo® I-Shift and Mack mDRIVE® automated transmissions, when installing a new Advantage Automated clutch from Eaton.

"The ServiceRanger 4 Pro Plus upgrade allows users to calibrate clutches for the most popular automated transmissions used in North America, enabling dealers, independent repair shops, and fleets to install Eaton's Advantage Automated clutch, calibrate the clutch, and get the truck back on the road," said Tim Bauer, vice president, Aftermarket, Eaton's Vehicle Group. "Eaton is helping to extend serviceability in the market while minimizing down time."

“With this new app, ServiceRanger 4 Pro Plus customers have access to an innovative diagnostic tool designed to enhance the serviceability of Eaton Advantage Automated clutches, regardless of the make and model of the transmission,” added Emiliano Morales, vice president, OEM Division, Cojali Group. “We at Cojali are honored to partner with Eaton and contribute to help achieve their strategic service goals.”

In addition to these enhancements, SR4 Pro Plus maintains all the features of ServiceRanger 4 Pro, which is a comprehensive, all-in-one solution that combines diagnostics, troubleshooting, repair and update information in a user-friendly interface. Customers can purchase the enhanced software or upgrade existing subscriptions by visiting www.EatonPartsOnline.com and clicking on the ServiceRanger button at the bottom of the page.

Eaton’s mission is to improve the quality of life and the environment through the use of power management technologies and services. We provide sustainable solutions that help our customers effectively manage electrical, hydraulic, and mechanical power – more safely, more efficiently, and more reliably. Eaton’s 2019 revenues were \$21.4 billion, and we sell products to customers in more than 175 countries. We have approximately 92,000 employees. For more information, visit www.eaton.com.